



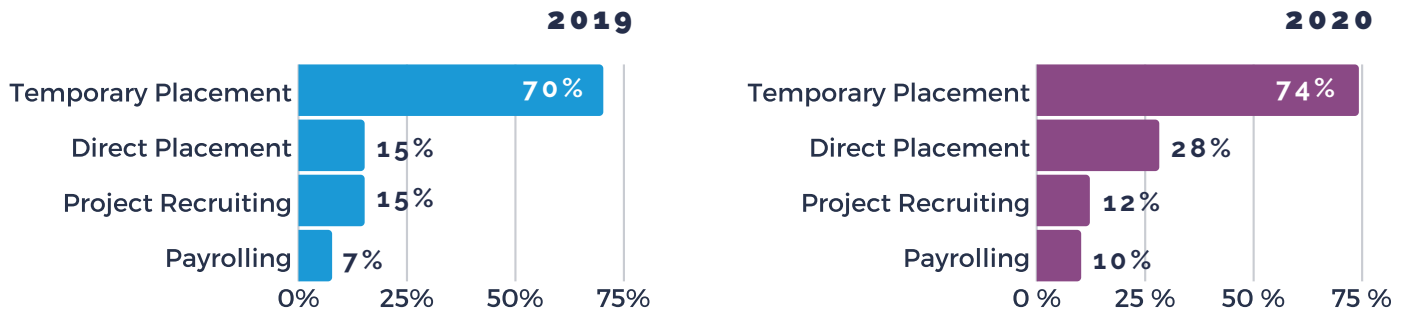
Staffing Solutions Enterprises

SSE CLIENT SATISFACTION SURVEY 2019 V 2020

COMPARISON OF 2019 VS 2020 CLIENT SATISFACTION SURVEY RESULTS

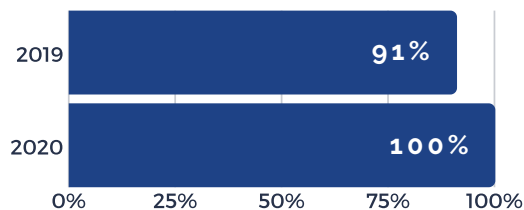
Staffing Solutions Enterprises (SSE) has a mission to provide excellent customer service to both our clients and employees. Each year we ask our clients for their honest feedback regarding our services to ensure we are meeting their expectations. Here we are presenting a comparison of the results from the 2019 vs 2020 SSE Client Satisfaction Survey.

QUESTION 1 Which Staffing Solutions Enterprise (SSE) services are you currently using?



QUESTION 2

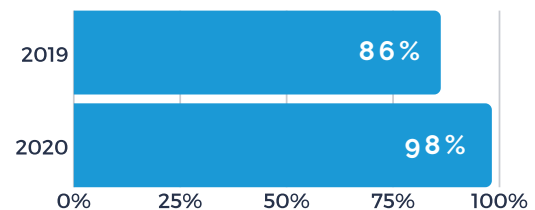
My SSE representative is helpful, courteous, and responsive to my needs.



% AGREE & STRONGLY AGREE

QUESTION 3

When I have a need, my SSE representative keeps me updated on the status of the search.



% AGREE & STRONGLY AGREE

2020
Highlights

98%

Percentage of clients likely to recommend SSE to a friend, colleague, or relative.

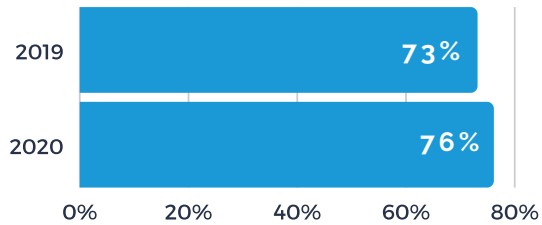
93

Average satisfaction rating of Staffing Solutions Enterprises by clients.



QUESTION 4

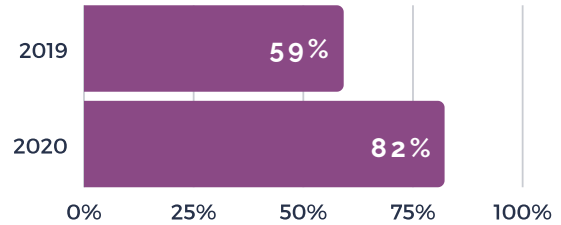
My contract assignment employees are reliable and dependable.



% AGREE & STRONGLY AGREE

QUESTION 5

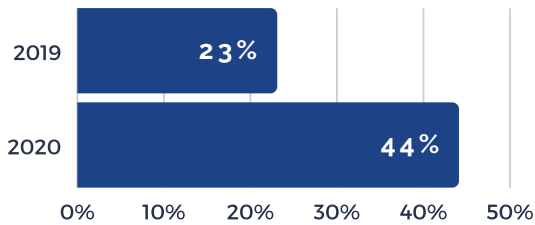
My contract assignment employees are able to perform the job duties as requested.



% AGREE & STRONGLY AGREE

QUESTION 6

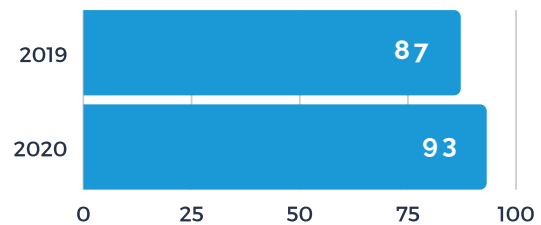
How would you compare your experience with Staffing Solutions Enterprises to staffing companies that you have used in the past?



% RANKING THEIR EXPERIENCE AS SIGNIFICANTLY BETTER

QUESTION 7

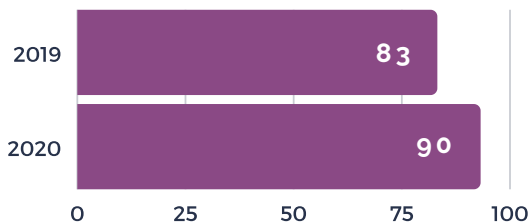
What is your level of satisfaction with Staffing Solutions Enterprises?



AVERAGE RATING OUT OF 100

QUESTION 8

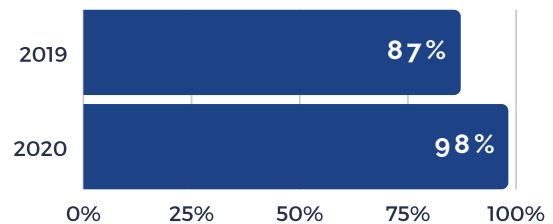
How well was Staffing Solutions Enterprises able to anticipate your needs?



AVERAGE RATING OUT OF 100

QUESTION 9

How likely are you to recommend Staffing Solutions Enterprises to a friend, relative or colleague?



% LIKELY & VERY LIKELY